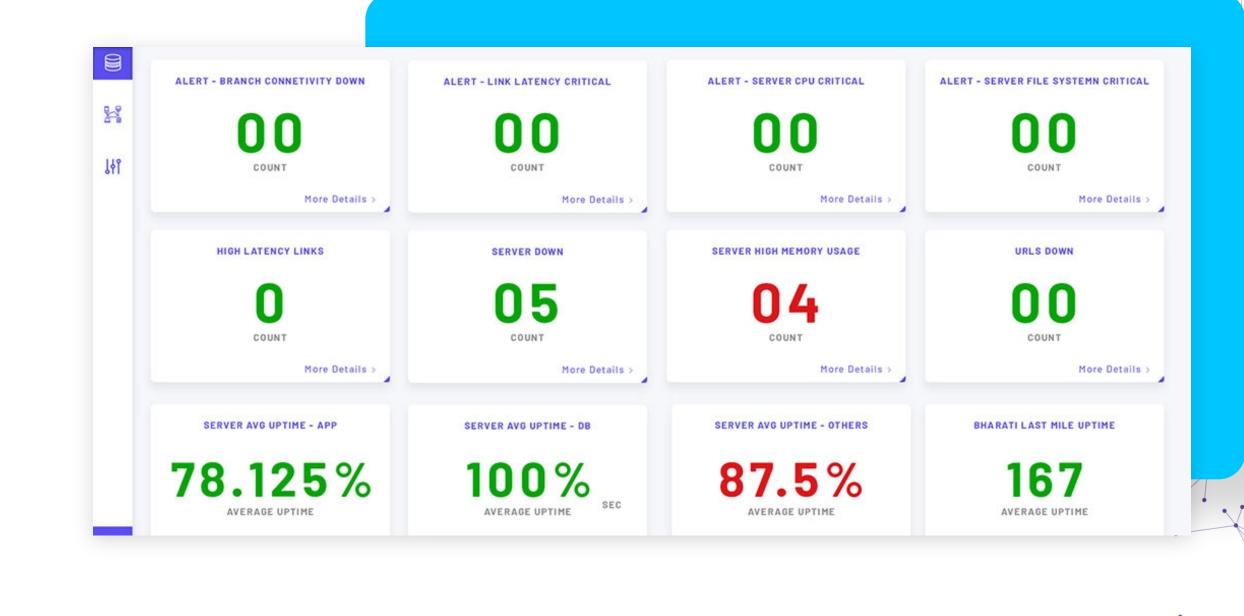


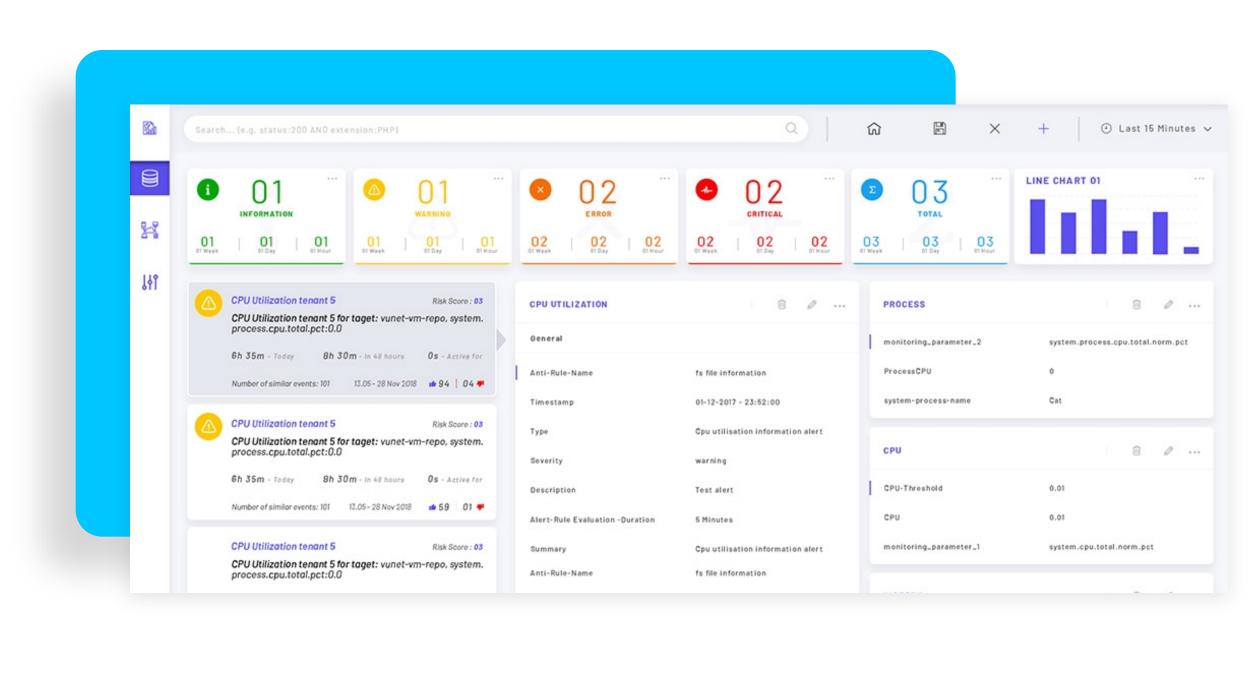
Manage alerts using an alarm console

The platform supports real-time simple and compound alerts, prepackaged compound alerts based on topology, availability zones, and DCs, and ML-based noise reduction, and a fault management console. The feature can be used for escalation mechanisms through integration with other tools, automated ticket creation, run book automation, BOTs integration, and more. It provides alert notifications via multiple channels such as email, SMS, WhatsApp, Microsoft Teams. It also provides automation hooks to integrate views and alerts with automation scripts.

Get role-based access control

Based on the user role, RBAC manages access to specific functionality, resources, or information. Each permission on the platform has its own definition and defines a set of operations. Permissions are attached to each role for a user. As a default, the VuNetAdmin user role has all permissions and can create new roles and assign them permissions. Some of the recommended user roles are Platform Admin, User Manager, Datasource Manager, Analytics Team, Operations Team, etc.





methods The platform works on standard authentication

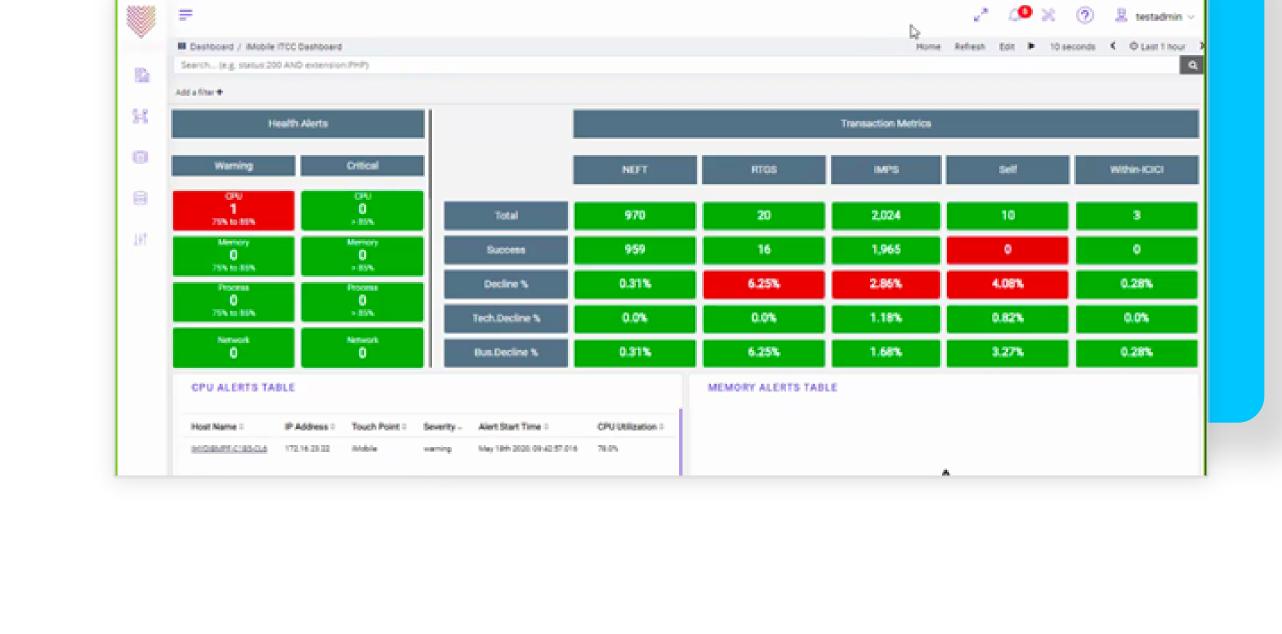
Supports multiple authentication

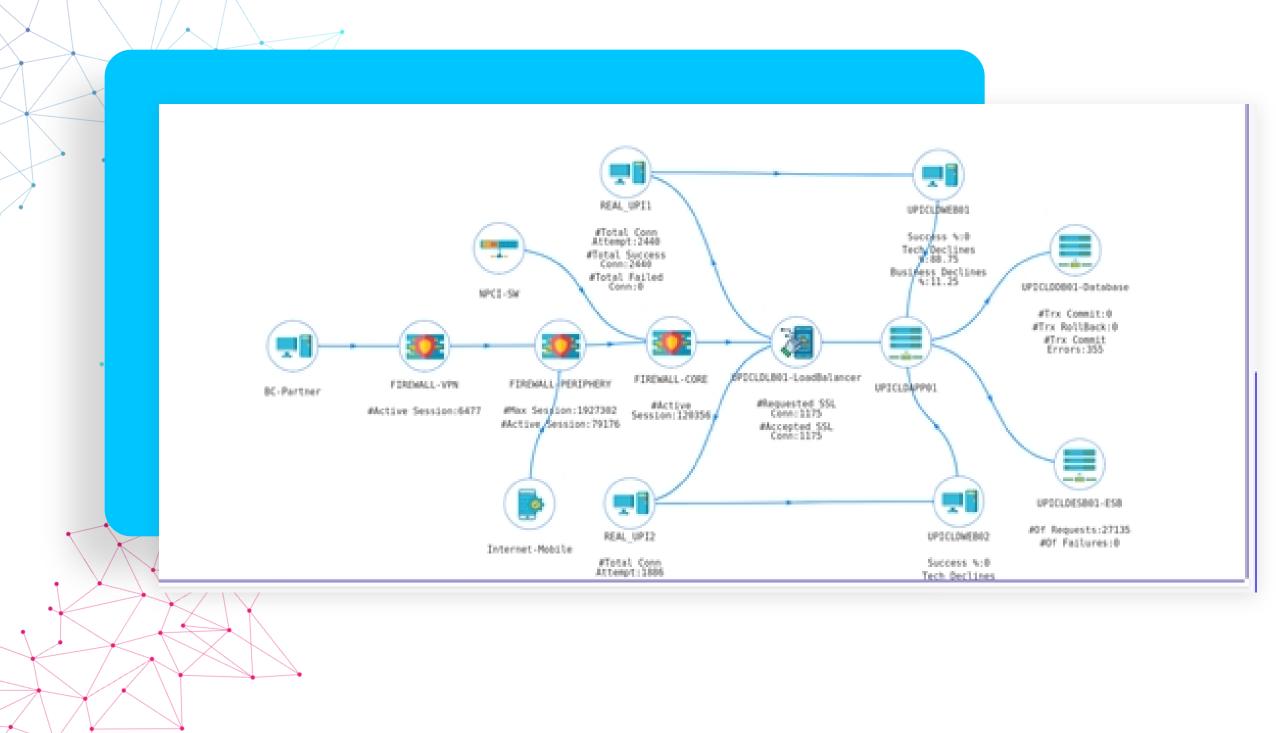
methods and uses HTTPS-based authentication, which supports LDAP integration and single signon. The platform enables 2-factor authentication for mobile apps.

vuAgents support Set up synthetic agents at fixed locations to monitor

business workflows for all your resources in just a few clicks. Synthetic Agents can report stats on URL, Latency, Web load, Service Heartbeat and can integrate with Google Analytics for Heartbeat analysis and Trace path analysis.

End-to-end trace path analysis for internal/external network analysis includes 3rd party app calls and ISP link performance.





vuBlocks are data adapters based on a powerful data

Continuous vuBlock support

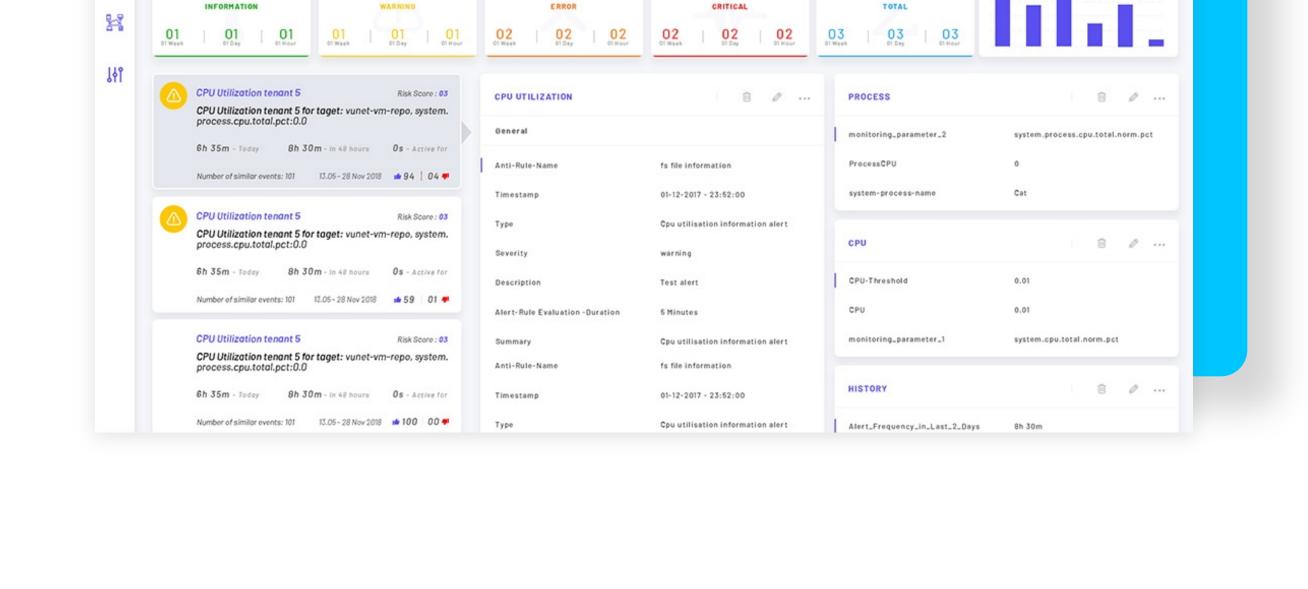
model architecture. Data is contextualised in real-time by adding business, domain, semantic, syntax, and environment context to it. Using the modular structure, each vuBlock can integrate information, enrichments, KPIs, storyboards, and alerts about every type of data, from computing, network, and storage to logs, transactions, and applications. You can also create your own vuBlocks using the vuBlockSDK Kit.

LINE CHART 01

with dynamic enrichment vulnfra360 makes the data in your storyboards, reports,

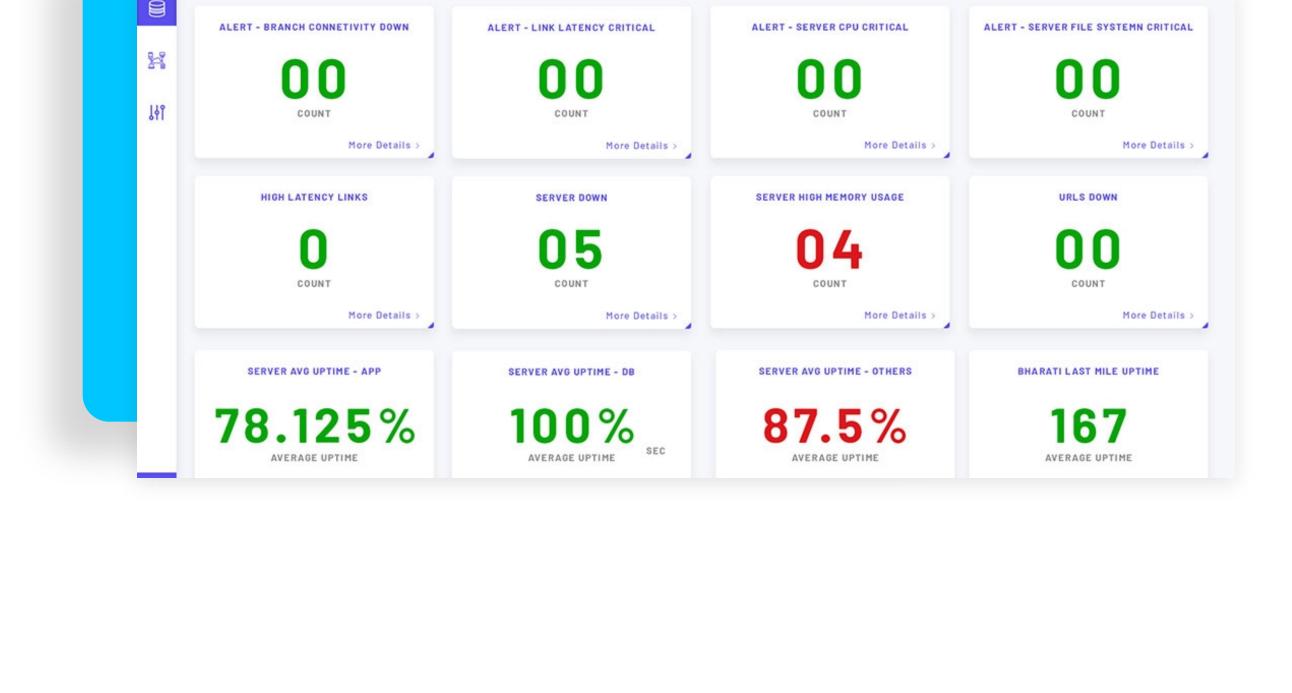
Create a data pipeline

alerts, and notifications more meaningful. The platform's built-in pipelines help ingest, clean and validate data from diverse formats and enrich it with business and domain context using a combination of static, dynamic enrichment, ETL and meta-tagging before feeding it to data-centric Al models.



data at scale

02



Make informed decisions based on long-term analytics and analysis of operational/monitoring data over time. Operational data is available for analytics. Historical

Network OPI

Summarise, retain, and store

data retention with indexing (hot, warm, and cold index) and horizontal scalability for expansion. At the end of your retention period, your data is automatically and permanently deleted.

≥² △ 🎉 ② 💆 testadmin ~

Number of Sources

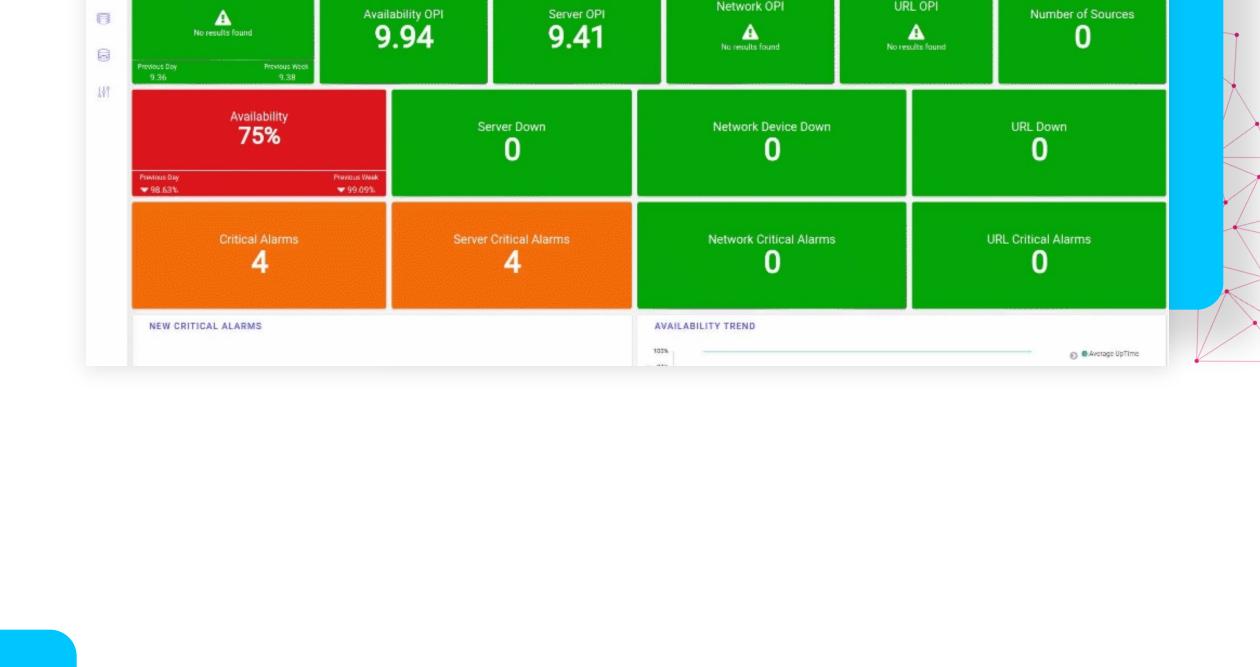
URL OPI

View even the tiniest metric data through interactive and customisable storyboards on the platform. Storyboards provide unified visibility into device performance, resource availability, and utilisation. You

Create interactive storyboards

maintain the operational health of various elements. You can also dynamically generate dashboards, export them as images, PDF, XLS, or CSV and apply custom widgets.

can proactively monitor logs, events, and metrics that



Windows event logs, etc.

∠[®] 🎉 🏈 💆 testadmin ~

CPU Utilization tenant 5

ocess.cpu.total.pct:0.0

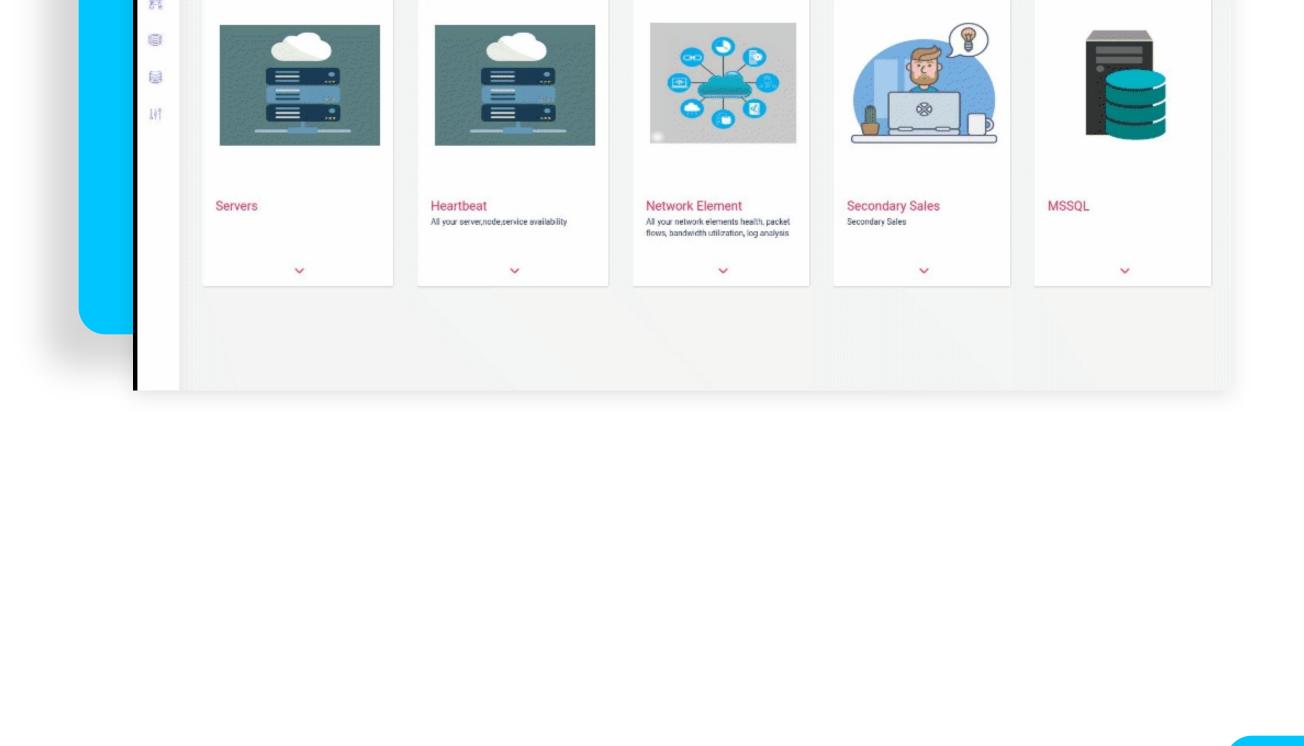
process.cpu.total.pct:0.0

CPU Utilization tenant 5 for taget: vunet-vm-repo, system.

Risk Score: 03

CPU UTILIZATION

Server OPI



storyboards. Create a range of reports for capacity utilisation, server/network performance utilisation, application/branch performance, compliance with

Get automated, in-built reports

UI and pre-built library of tools. You can also get

creative with automated, inbuilt reports for unified

Customise or create your own reports with an intuitive

CPU-Threshold

cloud ticket tool integration for Cloud Watch, Azure Event Hub, integration with Google Analytics, and more. It allows you to create a library of execution playbooks and provides alert APIs for automation runbooks (for repetitive

Total incident integration

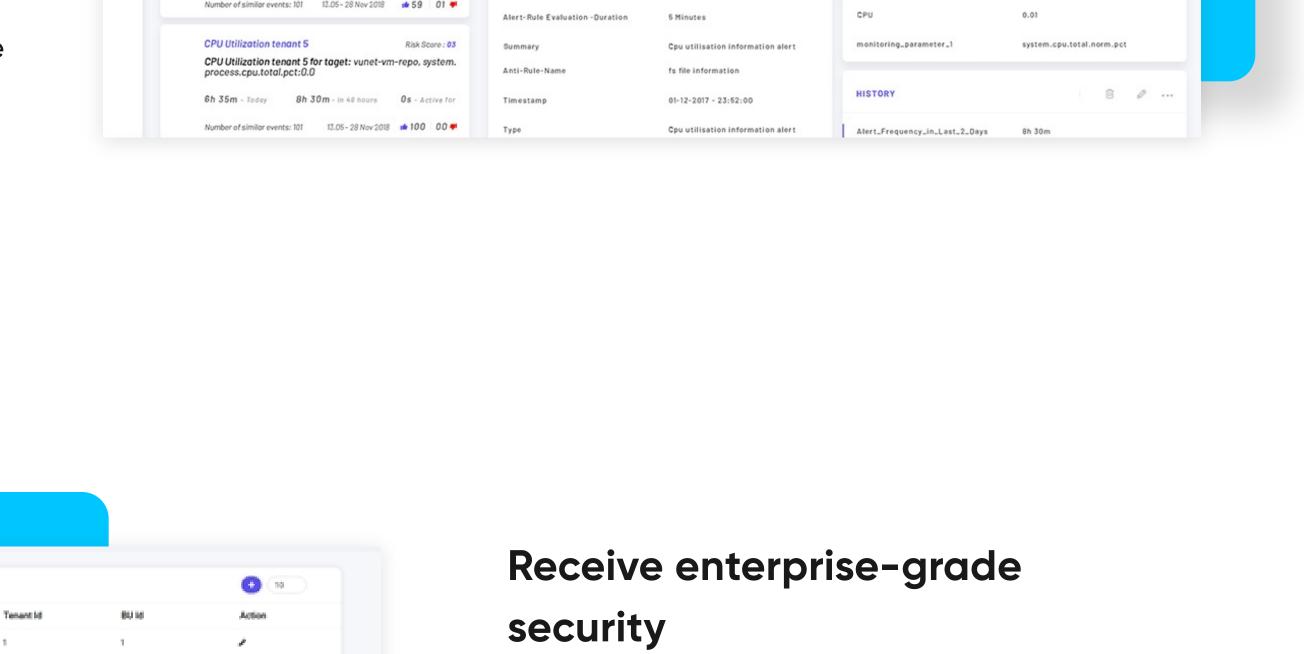
and guided tasks).

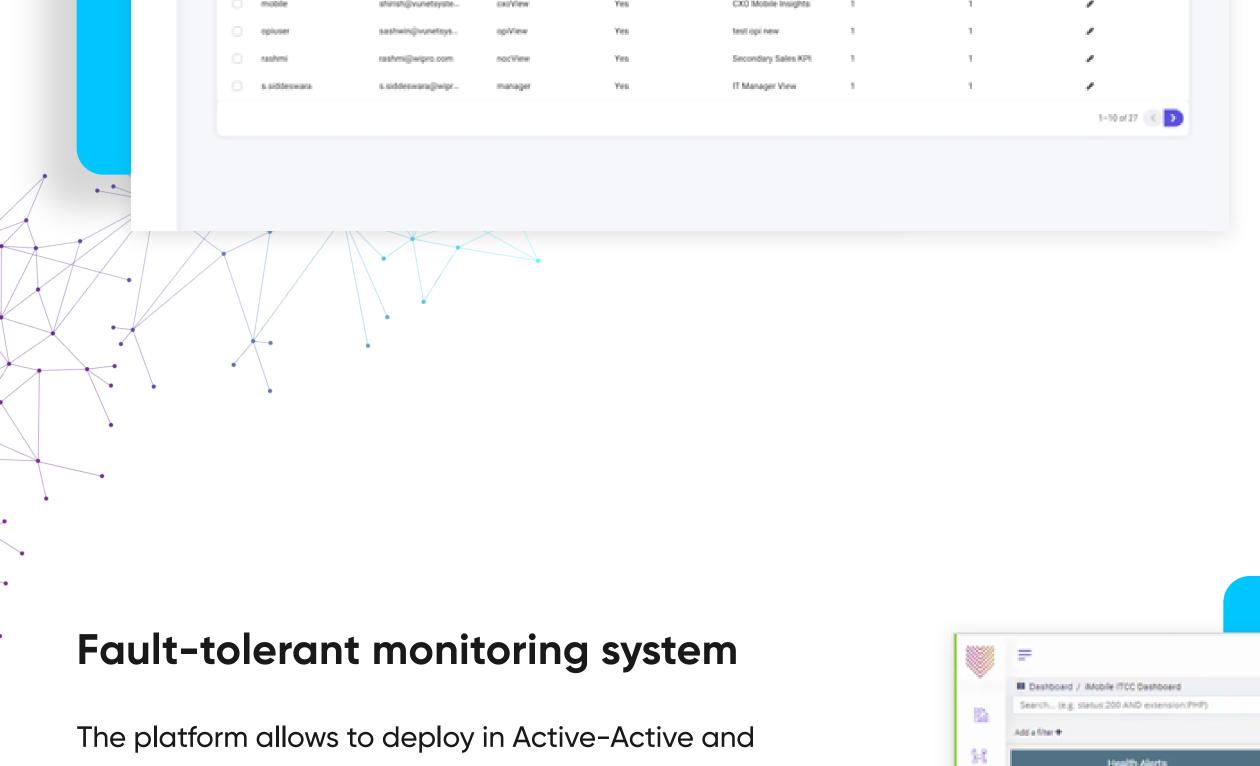
The platform allows data integration from existing tools

and systems like inventory management, HRMS, etc. It

also provides alert integration APIs to ITSM, Ticketing,

Automation systems, bi-directional ticket integration,





Keep your data secure with additional security features

sharing and configurations to send encrypted logs and

to mask personal identity information during data

metrics on the wire. Your configuration data is also

transparency and traceability to the source ensuring

a secure, trusted usage across the organisation.

encrypted. Additional auditing ensures full

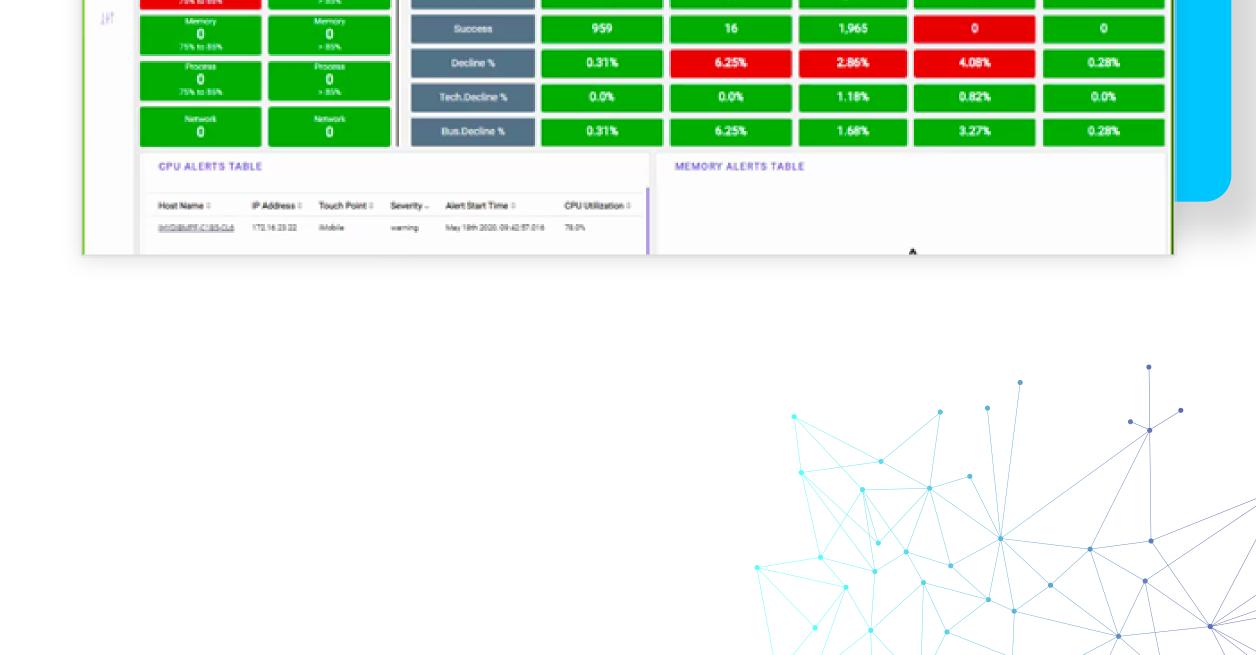
horizontally scalable system, load balancing and high availability for all components in the system and

Active-Standby modes for PR and DR sites with data

redundancy, real-time data replication for standby

system, distributed, redundant data storage for a

provides a central console for monitoring multiple data centres.





VuNet Systems is a next-gen visibility and analytics company that uses full-stack AI & Big Data analytics to accelerate digital transformation within an organisation. We provide deep observability into business journeys to reduce failures and enhance overall customer experience.

Platform vuBJM (Business Journey Monitoring) vulnfra360 (Infrastructure Monitoring) vuLogX (Log Analytics) Pricing Integrations

Partners

Doc

Products

Digital NOC

Solutions

Banking

FinTech

MSPs

Telco

Payment Gateways

Payments Monitoring Hybrid Workload Observability Customer 360 View Augment Fraud and Risk Management

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